



EVERYONE SHOULD HAVE ACCESS TO SAFE, ADEQUATE, AND AFFORDABLE HOUSING.

- GMHSC GUIDING PRINCIPLE

MEASURE OF SUCCESS:

Greater Moncton's By-Name-List will measure reduction in chronic homelessness and will work towards functional zero of less than 3 people experiencing chronic homelessness by 2023.

SERVICES

Improving services has a direct impact on the outcomes and day-to-day experiences of the people who access them.

SPACES

Developing the right type and amount of housing so those in need have access to a home.

SYSTEM

Promoting policies and system changes that open opportunities to address the complex issues surrounding housing.



Strengthen the Housing Assessment Review Team (HART 1.0)

HART 2.0
–
Map our Mental Health Service

Undertake a Deep Mental Health Service Redesign Process

Partner to Facilitate Housing Repairs, Conversions, and Affordable Builds
–
Convene Landlord Champions

Expand Conversion and Repair Projects

Launch New Builds

Promote Income Assistance Reform

Cultivate Sector Labour Force Development

GREATER MONCTON HOMELESSNESS STEERING COMMITTEE 3 YEAR PLAN

The core of our collaborative work, during the next 3 years, will be in serving and changing the outcomes for those individuals in Greater Moncton who are chronically homeless.

APRIL 2019

WE ARE ACCOUNTABLE TO: THOSE WE SERVE • ONE ANOTHER • THE GUIDING PRINCIPLE

SERVICES

Improving services has a direct impact on the outcomes and day-to-day experiences of the people who access them.

1. STRENGTHENING HART: *to meet community and system housing support needs.*

- Undertake a HART process improvement and meet Built for Zero guidelines
- Get resources in place to improve technology that will facilitate coordinated service delivery, data capture, and knowledge transfer
- Ensure all members are effectively using HIFIS 4

2. HART 2.0: *testing and improving HART's strengthened processes, information technology, and knowledge transfer.*

- Strengthen and evolve HART's service delivery
- Build in the ability to support individuals while on the HART waitlist

3. MAPPING GREATER MONCTON'S MENTAL HEALTH SERVICES: *make the service ecosystem – function and flow – visible to users.*

- Identify connections, areas requiring process improvement, and gaps in services
- Disseminate information in a way that will encourage referrals and start conversations around improving service flow
- Start conversations around improving service flow

4. DEEP MENTAL HEALTH SERVICE REDESIGN FOR CHRONICALLY HOMELESS: *test potential new ways of working.*

- Co-create prototypes, with public sector, of new mental health services that focus on addressing the needs of Greater Moncton's chronically homeless population

SPACES

Developing the right type and amount of housing so those in need have access to a home.

1. PARTNER TO FACILITATE HOUSING REPAIRS, CONVERSIONS, AND AFFORDABLE BUILDS: *help housing plans become a reality by working on strategic initiatives that benefit the chronically homeless population.*

- Engage with municipalities, province, and federal government on their housing development and repair strategies
- Develop single room occupancy strategies and support opening a wet shelter in Greater Moncton
- Ensure the population experiencing homelessness is engaged and able to contribute to this work

2. CONVENE LANDLORD CHAMPIONS: *find landlord allies to lead a Greater Moncton affordable housing landlord committee.*

- Determine and facilitate the removal of barriers that prevent landlords from entering the affordable rental market and host gatherings of landlords to share best-practices regarding affordable housing tenancy
- Landlords start the process of converting units from the regular pool to affordable housing units and start a stock repair program

3. EXPAND CONVERSION AND REPAIR PROJECTS: *upgrade, convert, and grow the housing pool.*

- Grow the landlord committee and increase the conversion and repair rate
- Explore new builds

4. LAUNCH NEW BUILDS: *show collective support of the chosen projects*

- Follow-through on housing build strategies, enable the builds, and validate next steps are what is needed and wanted

SYSTEM

Promoting policies and system changes to open opportunities to address the complex issues surrounding housing.

1. INCOME ASSISTANCE REFORM: *through targeted advocacy work with the public sector to evolve and strengthen the Income Assistance policy.*

- Focus conversations on how might we change the policy's physical address requirement, cohabitation rule, and increase the allowance to reflect the cost of living

2. SECTOR LABOUR FORCE DEVELOPMENT: *we need people capable of thriving and being supported in this sector.*

- Build partnerships with educational institutions to upskill and prepare new entrants for the social support workforce
- Find ways to support the workforce with medical and retirement benefits

Greater Moncton
Homelessness
Steering Committee



Comité Directeur
Des Sans-abri
Du Grand Moncton

TOGETHER WE WILL:

- Hold project teams accountable
- Advocate and engage in affordable housing system change
- Develop and execute on our action plans
- Strengthen our network and members co-learning
- Use knowledge and data to guide work
- Keep in mind the diversity of those we serve