

Reaching Home Community Outcome Definitions:

All the following aggregate information, including but not limited to periods of housing and homelessness, inactivity, shelter access, homelessness response services, and demographic data is recorded in and exported from HIFIS (Homelessness Individuals and Families Information System) which is the HMIS (Homelessness Management Information System) used to track information on individuals experiencing or at risk of homelessness in the community.

Data Point 1: "Total Individuals Experiencing Homelessness for at Least 1 Day This Month"

Refers to the **total number of unique individuals** who have experienced homelessness for at least one day within the given month.

This includes individuals who:

- Stayed in an emergency shelter for at least one night.
- Slept in unsheltered locations (e.g., streets, encampments, vehicles).
- Stayed in temporary accommodations without security of tenure (e.g., couch surfing/staying with friends).

Data Point 2: "Individuals Experiencing Chronic Homelessness for at Least 1 Day This Month"

Refers to the **total number of unique individuals** who have experienced chronic homelessness for at least one day within the given month.

An individual is considered **chronically homeless** if they have:

- Experienced **homelessness for six months (180 days) or more** in the past year, OR
- Had **recurrent episodes of homelessness** over the past three years, totaling at least **18 months (546 days)**.

Data Point 3: "Individuals Newly Identified as Experiencing Homelessness This Month"

Refers to the **number of unique individuals** who had their first record of homelessness captured in HIFIS within the given month.

These individuals may have:

- Entered an emergency shelter or an unsheltered location for the first time or were newly accessing temporary accommodations.
- May have been experiencing homelessness but up to this point had not been identified as such prior to the given month

Data Point 4: “Individuals who Returned to Homelessness this Month”

Refers to the **number of unique individuals** who were previously housed, left the community, went inactive, or otherwise previously exited homelessness but have re-entered the homelessness response system within the given month.

These individuals may have:

- Lost permanent or transitional housing for any reason and returned to emergency shelters, unsheltered locations, or to couch surfing or other temporary accommodations.
- Re-engaged with homelessness services in the community after a period of inactivity.
- Re-entered the community and engaged with homelessness services after having been in another community or were discharged from a public institution such as prison, hospital, treatment program, etc.

Data Point 5: "Identified as Indigenous and Experienced Homelessness for at Least One Day"

Refers to the **number of unique individuals** who self-identify as **First Nations, Métis, or Inuit** and have experienced homelessness for at least one day within the given month.

These individuals may have:

- Stayed in an emergency shelter, temporary accommodations, or an unsheltered location.
- Lacked stable, safe, and permanent housing.